

## Evaluation form

Respected Client this feedback is important to us for our further improvement and for the development of the T&P Consultants' Team. That is why we're asking you personally to complete this short evaluation form and provide your honest opinions regarding our work.

Please send us your post assignment assessment at [info@tpconsulting.com.mk](mailto:info@tpconsulting.com.mk).

**Company:** T&P Consulting  
**Project:** Introducing CMC in Kosovo  
**Contract period:** From: 23 August 2010 To: 22 October 2010  
**Reviewer:** Leonora Kusari, Local Programme Director, BAS Programme Kosovo

Please provide a short description of the duties responsibilities and/or roles the consultant company fulfilled for your organization:

- prepare a group of consultants working in different areas for achievement of designation of international Certified Management Consultants - CMC status:
  - Train at least 24 local consultants on skills and standards required for the CMC certification process. The training will provide the consultants with all the basic knowledge required to proceed towards the CMC certification;
  - Providing local consultants with the skills necessary to design, manage and implement consultancy projects at high professional and ethical standard;
  - Providing consultants with methods and skills to manage consultancy companies;

**Ratings:**

4-Superior 3-Satisfactory 2-Satisfactory minus 1-Unsatisfactory N-Not Applicable

Using the system above, please rate your satisfaction of the following:

The work performed	N 1 2 3 <b>4</b>
The job/project results	N 1 2 3 <b>4</b>
Explanations of technical subject matter	N 1 2 3 <b>4</b>
The written materials provided (contracts, documentation, etc.)	N 1 2 3 <b>4</b>
The status updates for the project	N 1 2 3 <b>4</b>
The consultants' ability to work with your employees/beneficiaries	N 1 2 3 <b>4</b>

Ratings: 4-Strongly Agree 3-Agree 2-Disagree 1-Strongly Disagree N-Not Applicable

Using the system above, please tell us how strongly you agree or disagree with these statements:

T&P Consulting delivers work on time.

N 1 2 3 4

T&P Consulting is consistent and reliable.

N 1 2 3 4

T&P Consulting met my budgetary expectations.

N 1 2 3 4

T&P Consulting listens to my concerns.

N 1 2 3 4

I would hire this T&P Consulting again.

N 1 2 3 4

I would recommend T&P Consulting to others.

N 1 2 3 4

If you responded with a 2 (disagree) or 1 (strongly disagree) for any question please tell us more about your experience:

Signature: \_\_\_\_\_



Leonora Kusari,  
Local Programme Director

Date: \_\_\_\_\_

17.11.2010